

# Obtaining Copy Counts from Toshiba Color Copiers

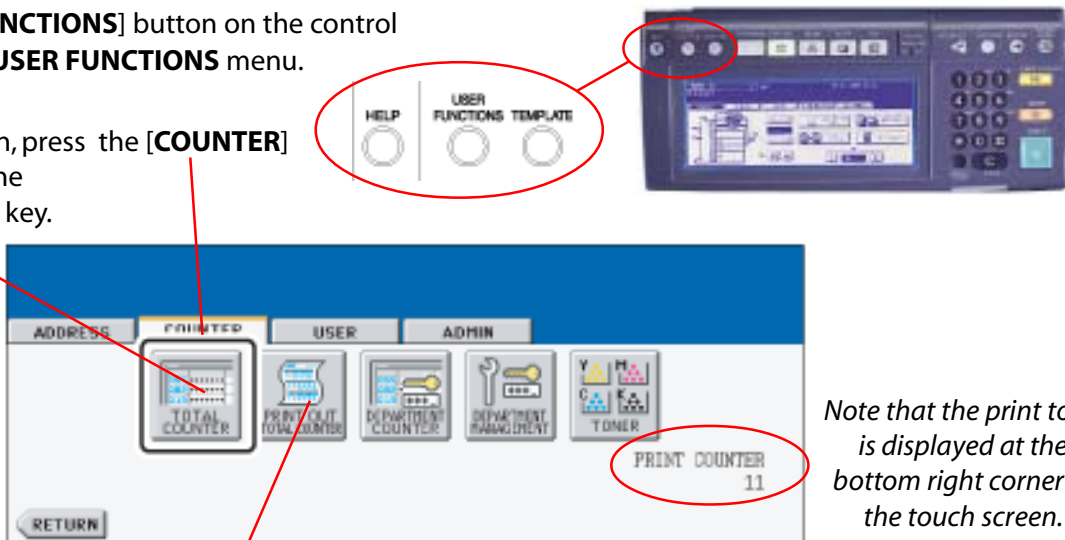
*This information was prepared for the customers of TBS/CMG to facilitate the process of retrieving and reporting accurate meter readings.*

**INSTRUCTIONS BELOW ARE FOR THE FOLLOWING TOSHIBA e-STUDIO COLOR COPIER MODELS\***

**281c / 351c / 451c    2500c / 3500c / 3510c    3511 / 4511    4500c / 5500c**

1. Press the **[USER FUNCTIONS]** button on the control panel to enter the **USER FUNCTIONS** menu.

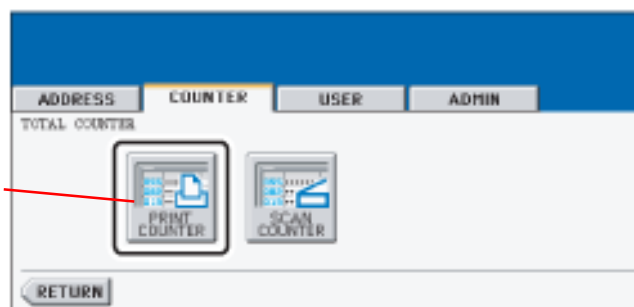
2. On the touch screen, press the **[COUNTER]** menu, then press the **[TOTAL COUNTER]** key.



*Note that the print total is displayed at the bottom right corner of the touch screen.*

**NOTE:** To **PRINT OUT** the print count totals, press the **[PRINT OUT TOTAL COUNTER]** key.

3. On the touch screen, press the **[PRINT COUNTER]** key.
4. The Print Count Totals are displayed. Report the **Full Color Total** (bottom of the 1st column), the **Black Total** (bottom of the 3rd column).



ADDRESS	COUNTER	USER	ADMIN
	Full Color	Twice/More Color	Black
Copy	11	0	0
Fax	0	0	0
Printer	0	0	0
List	0	0	0
Total	11	0	0

*Pressing the keys at the right will bring up the different break-downs for Scan, Fax, Printer and List, but the "TOTAL" display is the only screen needed to report a meter count.*

**\* INSTRUCTIONS FOR COLOR MODELS : 210c / 310c    211c / 311c    2100c / 3100c**



- 1) Press the **[PROGRAM]** key on the control panel (if the key is not displayed, press the **PRE** or **NEXT** keys).
- 2) Press the **[TOTAL COUNTER]** key to display the Print Counter.
- 3) Report the totals for **Full Color** and **Black** (located at the bottom of first and third columns).

BASIC	COLOR	LIST	PROGRAM
COPY	1155	16	47
PRINT	0	0	0
TOTAL	1155	16	47

# HOW TO ACCESS COPIER COUNTS

*This information was prepared especially for the customers of TBS/CMG to facilitate the process of retrieving and reporting accurate meter readings for Toshiba BLACK & WHITE copiers.*

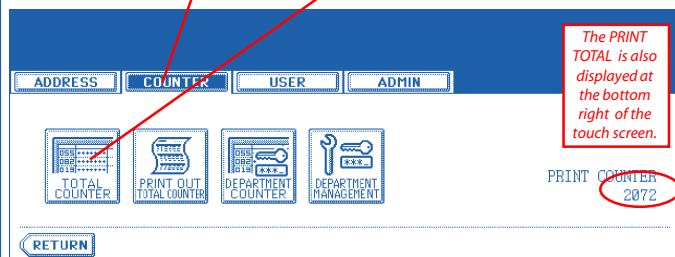
## INSTRUCTIONS BELOW INCLUDE THESE TOSHIBA e-STUDIO COPIER MODELS:

200L / 230 / 280      350 / 450  
353 / 453      520 / 600 / 720 / 850  
523 / 603 / 723 / 853

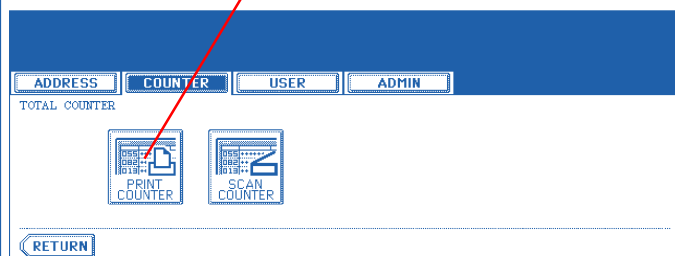
1. To enter the USER FUNCTIONS menu, press the [**USER FUNCTIONS**] button on the control panel.



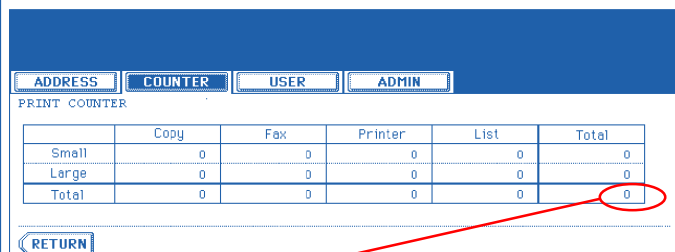
2. Press the [**COUNTER**] menu on the touch screen, then press the [**TOTAL COUNTER**] key.



3. Press the [**PRINT COUNTER**] key.



4. The **PRINT COUNTER** screen is displayed.



5. Report the **TOTAL** from the last column on the right.

## COPY COUNT INSTRUCTIONS FOR e-STUDIO:

28 / 35 / 45

1. Press the [**JOB STATUS**] button located at the bottom of the control panel.
2. On the touch screen, press the [**STATUS**] key.
3. The **Print Counter Total** is displayed at the bottom right corner of the screen.

## COPY COUNT INSTRUCTIONS FOR e-STUDIO:

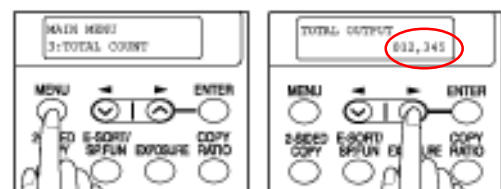
550 / 650 / 810

These copiers have a mechanical counter at the top and to the left of the console.

## COPY COUNT INSTRUCTIONS FOR e-STUDIO:

162D

1. Press the [**MENU**] key.  
Press the [**◀**] key (⏮) or [**▶**] key (⏭) until "**TOTAL COUNT**" appears.
2. Then press the [**ENTER**] key.



## COPY COUNT INSTRUCTIONS FOR e-STUDIO:

232 / 282

233

1. Press the [**USER FUNCTION**] button located at the left of the control panel.
2. On the touch screen, press the [**COUNTER**] key.
3. On the touch screen, press the [**PRINT COUNTER**] key.
4. The **PRINT COUNTER TOTAL** is displayed at the bottom right corner of the screen.

# HOW TO READ & RECORD PRINT OUT OF COUNTER LIST:

TOTAL COUNTER LIST

TIME : 10-09-'06 20:47  
S/N : 0987654321

PRINT COUNTER	TOTAL	FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
COPY	99999	99999	99999	99999	299996
FAX	99999	99999	99999	99999	299996
PRINTER	99999	99999	99999	99999	299996
LIST	99999	99999	99999	99999	299996
TOTAL	399996	399996	399996	399996	1199988

COPY	FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
SMALL	16667	16666	16667	399996
LARGE	16667	16665	16667	399996
TOTAL	33334	33331	33334	99999

FAX	FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
SMALL	16667	16666	16667	399996
LARGE	16667	16665	16667	399996
TOTAL	33334	33331	33334	99999

PRINTER	FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
SMALL	16667	16666	16667	399996
LARGE	16667	16665	16667	399996
TOTAL	33334	33331	33334	99999

LIST	FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
SMALL	16667	16666	16667	399996
LARGE	16667	16665	16667	399996
TOTAL	33334	33331	33334	99999

SCAN COUNTER

FULL COLOR	TWIN/MONO COLOR	BLACK	TOTAL
33334	33331	33334	99999

**To the left is a Print-Out sample of the Counter List.**

When reporting the meter readings to TBS/CMG, refer only to "PRINT COUNTER" information within the first section of the print-out at the top.

For meter readings, only the totals of the **FULL COLOR COUNT** within the first column (circled) and the **BLACK METER COUNT** total within the third column (circled) is all that need to be reported to TBS/CMG.

You may report meter counts by calling our toll-free number,

**1-800-768-4349**

or through our web-site:

[www.tbscmg.com](http://www.tbscmg.com)

**TOSHIBA**  
BUSINESS SOLUTIONS  
Carolina-CMG

1-800-768-4349

**METER & SERVICE - METER READ**

Please complete all sections of this form to submit your Meter Read. When completed, press next. NOTE: Fields marked with "\*" are required.

For information on how to collect the meter from your specific device [click here](#)

**Contact Information**

Name\*

Business Name\*

E-mail\*

Phone #\*

**Meter Read Information**

Model#*	Machine id#	Copier B/W Count*	Copier Color Count*	RISO Total Copy Count
1 <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2 <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**This is our web-site's meter-reading screen.**

Simply fill in the asterisked fields of the **Contact Information** section (Name, Business Name, E-mail, Phone) and in the **Meter Read Information** section (model, Machine ID#) place the counts for your copier(s) in the required fields and submit.

*To get to the Meter Reading screen from the [www.tbscmg.com](http://www.tbscmg.com) home page, simply select "Meter & Service."*