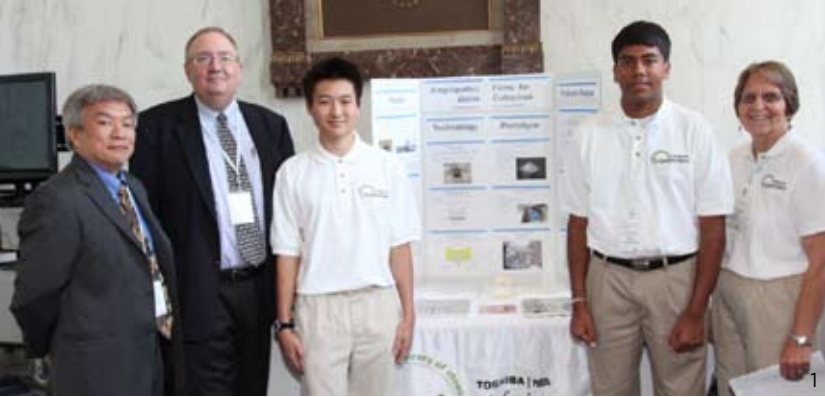


Committed to People,
Committed to the Future.

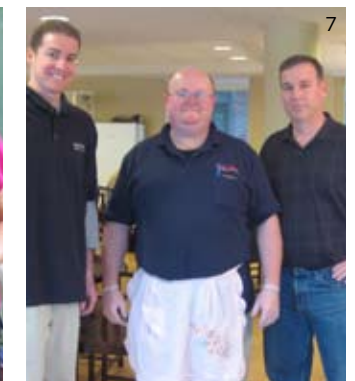




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About This Report

At Toshiba Americas, we are proud of the many accomplishments of our companies. We produce world-class products by using innovative technologies and processes that save energy, reduce waste and help preserve our natural resources for future generations. The Americas Sustainability Report 2012 highlights the Environmental/CSR initiatives of Toshiba America, Inc. (TAI) and its five major consolidated companies and five major affiliated companies for FY 2011 (April 2011 through March 2012).

TOSHIBA AMERICA, INC.'S CONSOLIDATED COMPANIES

Toshiba America Electronic Components, Inc. (TAEC)

Toshiba America Information Systems, Inc.* (TAIS)

***Toshiba de Mexico, S.A. de C.V. (TDM), a subsidiary of TAIS**

Toshiba America Medical Systems, Inc. (TAMS)

Toshiba America Nuclear Energy Corp. (TANE)

Toshiba International Corp. (TIC)

TOSHIBA GROUP'S MAJOR AFFILIATE COMPANIES IN THE AMERICAS

Toshiba America Business Solutions, Inc. (TABS)

Toshiba of Canada, Ltd. (TCL)

Westinghouse Electric Company, L.L.C. (WEC)

Toshiba Infrastructure Systems South America, Ltd. (TIC-SA)

Toshiba Medical do Brasile, Ltd. (TMB)

The Americas Sustainability Report 2012 follows the Global Reporting Initiative's (GRI's) G3 Guidelines and is a self-declared Level C report. This internationally recognized set of indicators establishes internationally agreed-upon standards for how organizations report on their economic, environmental and social sustainability efforts and the quality of that information, with an emphasis on transparency and accountability.

Based on stakeholders' feedback on our 2011 report, the 2012 report focuses on making Toshiba's accomplishments and contributions clearer to the public, and includes an explanation on how the GRI guidelines improve transparency by ensuring information is balanced, accurate, timely and reliable. In our effort to reach more stakeholders, Toshiba Americas is publishing this report in Portuguese and Spanish. For an overview of Toshiba's sustainability performance, visit these Toshiba global reports:

CSR report [www.toshiba.co.jp/csr/en/engagement/report/index.htm]

Annual report [www.toshiba.co.jp/about/ir/en/finance/ar/ar.htm]

Environmental report [www.toshiba.co.jp/env/en/report/index.htm]

Social Contributions Activities report [www.toshiba.co.jp/social/en/report/index.htm]

Corporate website [www.toshiba.co.jp/index.htm]

Notes: "Toshiba" refers to the companies and people in Japan and throughout the world who stand beyond the name "Toshiba." The "Toshiba Group" of companies consists of Toshiba Corporations of Japan and its subsidiaries around the world. "Toshiba Americas" refers to Toshiba America, Inc. and other selected Toshiba Group companies that are based in the Americas. This report is for Toshiba Americas. This report does not include some of the companies that report to the major consolidated companies listed above and affiliated companies that report to their parent Toshiba companies in Japan. Disclaimer: This report contains plans and strategies for Toshiba's future, as well as prospects regarding our performance. Such information is based on information currently available to us.

OPPOSITE PAGE: 1) TANE and TAI volunteers with ExploraVision winners. 2) TIC employees at a tree-planting event. 3) ExploraVision winners. 4) TAIS executives donating laptop computers to the library at Ponderosa Park and Ponderosa School in Anaheim, CA. 5) TAIS and TAMS volunteers with ExploraVision winners. 6) TAEC employee donating a Toshiba laptop in Nicaragua. 7) TABS volunteers at Hope for Lodge in Boston. 8) TAIS employees cooking lunch at the Orangewood Children's Foundation resource center for foster youth.

Corporate Overview

Since its founding in 1875, Toshiba has become an international household name with 554 consolidated subsidiaries and 209,784 employees worldwide. Toshiba Americas began operations in 1965, and consists of 93 consolidated subsidiaries (US and Canada: 72 / Central and South America: 21) employing 27,819 (US and Canada: 21,786 / Central and South America: 6,033) people. Toshiba Americas operates in three primary domains: industrial and social infrastructure systems, electronic devices and digital products.

Toshiba's consolidated net sales for FY 2011 totaled \$74.393 billion, and the North American sales* were \$13.695 billion, or 18.4 percent, of the company's global net sales.

A major part of our corporate philosophy is our commitment to helping create a better quality of life for all people. That philosophy is reflected in our day-to-day activities worldwide.

Our commitment to people. We endeavor to serve the needs of all people—especially our customers, shareholders and employees—by employing strategies that are mindful of both future opportunities and consequences while pursuing our business activities in a responsive and responsible manner. As good corporate citizens, we actively contribute to furthering the goals of society.

Our commitment to the future. We strive to create products and services that enhance human life and lead to a thriving, healthy society. We do this by continually developing innovative technologies that focus on the fields of electronics and energy. And we constantly seek new approaches to helping the world community build a better future, including ways to improve the global environment.

In the Americas, we embrace our philosophy by translating these principles into meaningful action throughout our operations, promoting Corporate Social Responsibility (CSR) at all levels, while balancing our obligations to all of our stakeholders.

*Data and exchange rate on this page: US \$1 = 82 Yen as of end of March 2012 (Toshiba Corporation Annual Report 2012). *Excludes Mexico.*



THIS PAGE, FROM LEFT: ExploraVision winners. TIC employees planting trees. OPPOSITE PAGE, FROM TOP LEFT: 1) TCL employees at Heart and Stroke Bicycle Ride. 2) Toshiba Youth For Understanding winner. 3) TIC employees at tree-planting event. 4) WSHI student working group. 5) Check presentation to the Red Cross Japanese Earthquake and Tsunami Relief. 6) TAMS Halloween auction. 7) TABS Adopt-A-Class participants. 8) TAIS volunteers at Earth Day Week of Caring. 9) TAIS and TABS volunteers with ExploraVision winners. 10 & 11) WEC volunteers at Day of Caring. 12) WSHI students listening to lecture. 13) TIC volunteers with ExploraVision winners.



Q & A: Masaaki Osumi, *Chairman & CEO*

QUESTION 1:

Tell us about yourself and your vision for Toshiba Americas' operations.

Masaaki Osumi: Toshiba America, Inc. (TAI) is a holding company for five Toshiba U.S. operating companies and owned by Toshiba Corporation of Japan. As TAI's Chairman and CEO and as Corporate Representative for the Americas, I am excited by the opportunity to oversee our operations in the Americas, where Toshiba already has significant brand visibility and where our outstanding employees have made us a leader in innovation for nearly 50 years.

My plans to build on our success in the Americas stress continued innovation and include three key goals:

- 1. Fully leverage Toshiba's technological prowess, including all of our leading-edge products and capabilities, to ensure the Americas can take advantage of our best resources.**
- 2. Optimize governance of all of our operating companies in the Americas, helping them further increase efficiency, communication and transparency.**
- 3. Ensure that Toshiba Americas' revenue meets our stakeholders' expectations while continuing to protect the environment and benefit society.**

I believe these goals can be achieved through our continued dedication to innovative ideas, solutions and hard work, elevating our corporate reputation and further reinforcing the trusted Toshiba brand.

QUESTION 2:

What key events demonstrate Toshiba Americas' best work, as well as opportunity for improvement?

Masaaki Osumi: We added several significant businesses to our portfolio. The \$2.3 billion acquisition of Landis+Gyr AG will enhance the scope of our Smart Grid and Smart Community businesses and position the company as a global competitor with world-class capabilities.

It is important to remember that nearly 70 percent of Toshiba's global business is B2B. We continue to demonstrate our leadership in creating sustainable solutions for businesses and people around the world through strategic partnerships. Together with Adobe®, we introduced Lean-Print printing technology, giving companies the opportunity to cut printing costs, use less paper and increase efficiency by up to 40 percent. Toshiba Americas expanded its



manufacturing facility in Houston, Texas that produces high-performance drive motors for hybrid electric vehicles (HEVs), plug-in hybrid electric vehicles (PHEVs) and electric vehicles (EVs). In addition, Toshiba's super-charge ion battery (SCiB™)—capable of an 80 percent recharge in 15 minutes—was chosen by both Honda Motor Co., Ltd. and Mitsubishi Motors Corp. for use in their soon-to-be-launched electric vehicles. Honda's Fit EV launched in summer 2012. The i-MiEV (to be known as "Mitsubishi i" in the U.S.) is expected to launch at the end of 2012.

The 20-year anniversary of Toshiba/NSTA ExploraVision highlighted our long standing commitment to education for Science, Technology, Engineering and Math (STEM). Toshiba ExploraVision is one of our core Corporate Social Responsibility (CSR) activities as a leading technology company. Toshiba ExploraVision is the world's largest science competition. More than 300,000 students have participated since ExploraVision's inception, demonstrating its important contribution to the educational community and our youth in the U.S. and Canada.

QUESTION 3:**Why is sustainability relevant to Toshiba Americas?**

Masaaki Osumi: We are aware of the many sustainability challenges we're facing, such as climate change. As a diversified global manufacturer, solutions provider and marketer of advanced electronic and electrical products and systems, we're committed to responding with initiatives guided by four key concepts: Greening of Products, Greening by Technology, Greening of Process and Green Management. With "Toshiba Group's Fifth Environmental Action Plan for FY 2012-2015," we renewed our dedication to sustainability through our commitment to reduce the environmental impact of our manufacturing processes, products and technologies.

Together, our businesses in the Americas will support our global goal of reducing greenhouse gases by 65 percent from 1990 levels, waste by 71 percent from 2000 levels and chemicals discharged by 77 percent, compared to 2000 levels. We also are working to reduce our global CO₂ emissions by 15 million tons through our products. We're reducing energy consumption at our sites and placing a new emphasis on Smart Communities as essential to more efficient power management and consumption.

As this report will demonstrate, we have made substantial progress toward these goals in the Americas, and we look forward to reporting on our efforts to reduce our environmental footprint.

QUESTION 4:**What targets were achieved, which fell short and what are your goals going forward?**

Masaaki Osumi: Toshiba's CSR report outlines both key performance indicators (KPIs) achieved and those that we continue to pursue. Globally, we exceeded our FY 2011 goal to produce 20 Excellent Environmentally Conscious Products (ECPs)*. In the Americas, we are committed to the continued introduction of ECPs in our market. We also met or exceeded three out of our four KPIs for improving our business processes, including reducing energy-derived CO₂ emissions, increasing end-of-life product recycling and reducing water usage per unit of production.

In the Americas, we collected five years of historical data for our CO₂ emissions, water withdrawal, generated waste and waste to landfill, and four years of data on recycling. This is the first time we have separated these

data from Toshiba's global reporting, and the results show that we are achieving the reductions specified in our global commitments.

Toshiba is proud of our employees and we support and applaud their commitment to the communities in which they live and work. It was our privilege to support and contribute to disaster relief efforts for the millions affected by the Tohoku earthquake. Toshiba Americas employees contributed more than \$1 million to help the victims of this disaster. Seeing how our employees came together to support people who are suffering demonstrated the caring and generosity of our employee community. I would like to see a continued focus on employee-led grass roots initiatives that benefit communities on a local level. Toshiba Americas will support and encourage seeing more of such initiatives.

QUESTION 5:**What message do you want stakeholders to take away from this report?**

Masaaki Osumi: From our progress in next-generation battery technology to our work in waste-emissions reduction, Toshiba Americas' focus is on improving our stakeholders' quality of life while protecting our most important resource: the environment. We continue to work on ways to reduce energy consumption and make energy distribution more efficient through more intelligent technologies and products such as Smart Meters. At the same time, we are increasing our involvement in vital social community initiatives, such as STEM education and healthcare.

While our research and development in the most progressive technologies is a global effort, our goal is to help individual communities prosper and to help people improve the quality of their lives. Our teams of professionals in the Americas devote themselves to this cause by helping to create the cleanest and most efficient technologies for the benefit of all.

Toshiba recognizes the serious human rights issue posed by trade-in-conflict minerals from the Democratic Republic of the Congo and adjoining countries. As a global corporation, we expect our established network of supply chain partners to support our conflict-free minerals policy.

**See page 14 for more information.*

Year in Review

In the past year, Toshiba Americas experienced many successes and exciting new developments. We strengthened our capabilities through new acquisitions and business relationships, and forged stronger bonds with our neighbor communities—all to enhance our ability to improve lives here and abroad. We are proud to announce that, for the second year, we have reported environmental data for North America that highlights

our progress while providing greater transparency. This 2012 report includes environmental data from several major companies in Brazil and expands our reporting scope to include the four prior years (in addition to FY 2011 data.). This focus on measurable statistics offers our stakeholders a clearer picture of our environmental footprint.

Our work in the Americas included steps to control costs and optimize our capabilities, while placing a special emphasis on Smart Communities and energy security for all. These efforts in the Americas also contributed to Toshiba's success worldwide, as detailed in the Toshiba Annual Report.

Toshiba's recent investments increased our influence in the fields of alternative energy. Acquisition of energy management powerhouse Landis+Gyr AG will increase our leadership in Smart Grid and Smart Community technology. And the acquisition of Vital Images, Inc. gives Toshiba a significant role in meeting the global demand for advanced medical visualization and imaging informatics.

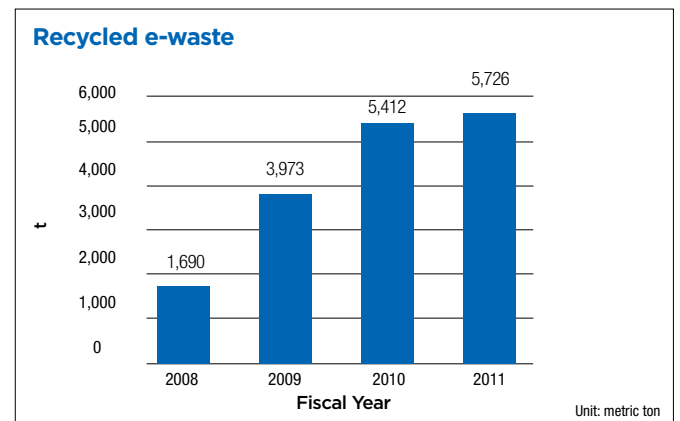
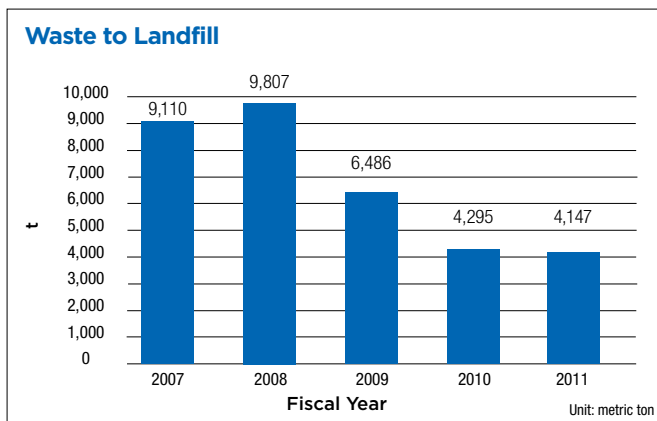
In transferring ownership of Toshiba Electromex, S.A. de C.V. (TMX) to Compal Electronics, Inc. of Taiwan (Com-

pal), Toshiba Americas began streamlining its operating structure and reinforcing its cost competitiveness. In addition, a joint venture with the Brazilian Toshiba affiliate will reinforce cooperation in economic and industrial development with Brazil and cultivate the Brazilian semiconductor industry.

Toshiba Americas made great strides this year in one area that is particularly important to our employees: preserving biodiversity. By protecting the diversity of our plants and wildlife, we offer future generations the promise of new medical discoveries, new economic possibilities and the tools needed to adapt to new problems such as climate change.

Toshiba Americas employees have been assessing the biodiversity of their sites, replacing existing landscaping with native varieties and creating new wildlife habitat. These projects support native insects, birds and other local wildlife, reduce water consumption and create environments that are visually more harmonious with their surroundings.

Those same employees are taking their knowledge of biodiversity to the community, emphasizing the vital



The above graphs show over 50% reduction in waste to landfill since 2007 and over 300% increase in e-waste recycling since 2008 for Toshiba Americas.



Toshiba technology on display at Earth Day in Grand Central Terminal.



Student Eco Panel presentation at Earth Day in Grand Central Terminal.

“TOSHIBA AMERICAS VALUES INNOVATION, TECHNOLOGY AND EDUCATION. WE ARE PROUD THAT TOSHIBA EXPLORAVISION HAS BEEN A MAJOR PART OF OUR CORPORATE SOCIAL RESPONSIBILITY INITIATIVE IN NORTH AMERICA FOR THE PAST 20 YEARS. BY SPARKING APPRECIATION FOR SCIENCE IN THEIR FORMATIVE YEARS, WE ARE HELPING MOTIVATE YOUNG PEOPLE TO EXCEL AND UNDERSTAND THE VALUE OF SCIENTIFIC RESEARCH AND CRITICAL THINKING.”—Masaaki Osumi, Chairman and CEO, Toshiba America, Inc.

importance of our connection with the natural world. They marked Earth Day with tree-planting, bird-nest building, wildlife awareness activities and a farmer’s market event.

Toshiba Americas continued its mission to promote youth education in the areas of science, technology, engineering and math (STEM). This year marked Toshiba ExploraVision’s 20th anniversary. Since 1992, more than 300,000 students from the U.S. and Canada have participated in this challenging competition, which recognizes and rewards their imagination and research regarding new technologies, products and services that could someday help society.

In addition to our ongoing environmental stewardship programs and the outstanding community involvement demonstrated by Toshiba Americas’ employees, we remain committed to the universal principles set out by the UN Global Compact regarding human rights, labor standards, the environment and corruption. “The Toshiba

Group Standards of Conduct”^{*} requires each employee to adhere to ethical and legal standards regarding respect for relevant laws and regulations, and stipulates that our suppliers must adhere to the same standards.

Our adherence to these standards is exemplified by our work with suppliers. In 2010, Toshiba began educating its divisions on conflict minerals from the Democratic Republic of Congo and adjoining countries, and surveying suppliers providing metals for use in our semiconductors, hard disk drives and liquid crystal displays. In November 2011, we developed the “Toshiba Group Conflict Mineral Policy,” which addresses the use of minerals whose extraction or trade supports conflict and/or contributes to inhumane treatment and war crimes in the region. Today, each Toshiba supplier is requested to adhere to the Toshiba supplier procurement policy, with compliance continually monitored through supplier audits.

^{*}Available online at <http://www.toshiba.co.jp/csr/en/policy/soc.htm>

Success Story #1: Smart Communities

As part of our efforts to become a leading eco company committed to conserving energy and using low-carbon technologies, Toshiba is developing an integrated constant power supply system. This system will connect multiple distributed power sources, such as solar and wind energy, with rechargeable batteries to store the electricity. It will also track users' energy consumption in real time and transmit it where and when it's needed. By transmitting

multiple power sources via a safe, reliable and efficient network, smart grids can make renewable energy work better. A smart grid allows us to use natural energy sources efficiently and ensure the stability of the power supply. It also provides a reliable system for monitoring energy consumption, thereby optimizing our use of energy and reducing greenhouse gas emissions.

Toshiba's 2011 acquisition of Landis+Gyr positions us to become a global competitor in the smart metering arena. Landis+Gyr brings expertise in these technologies and services, along with an extensive customer base. This complements Toshiba's experience in energy management for utilities, corporate facilities and consumers, as well as our expertise in cloud-based applications and services. These combined capabilities will allow us to provide a one-stop solution for monitoring and managing power consumption.

In June 2011, Toshiba announced its participation in the Energy Systems Network (ESN), a nonprofit organization leading the advancement of diverse Smart Community initiatives in the U.S. ESN's strong emphasis on

leading-edge technologies such as renewable energy, bio fuels and rechargeable batteries will complement to our expertise in the Smart Community sector and expand our presence in North America. In this collaboration, Toshiba's activities will include improving the lifespan of rechargeable batteries for electric vehicles, establishing an industry-standard interface for rechargeable batteries for smart grids and exploring options for turning shopping malls into environmentally friendly commercial hubs.

In May 2012, Toshiba participated in launching smart grid demonstration study projects in Albuquerque and Los Alamos, New Mexico with the Japanese New Energy and Industrial Technology Development Organisation (NEDO). Another demonstration is scheduled in September.

For the two-year study in Albuquerque, a three-story commercial building is being equipped with a 50 kW photovoltaic (PV) system, a 240 kW gas-engine generator, 80 kW of fuel cells and a 90 kW battery system as a micro grid. Teams will perform adjustments for energy and heat demand and balance power output fluctuations in the PV power generation system that will assist in developing future Smart Community infrastructure.

As the leader of the Los Alamos Site Project, Toshiba is demonstrating advanced generation control (demand forecasting and scheduling, system monitoring and supervisory control) using a 1.8 MW battery and 1 MW PV module. At the core, a micro EMS will control the equipment based on the information relayed by the onsite system—a demand-response operation that also is being used for Smart House, the project's demonstration facility.



President and CEO of Toshiba Corp., Nori Sasaki (front right) at the Los Alamos Ribbon Cutting

Success Story #2: Environmental Leadership

Toshiba Americas employees have taken extra steps to live their commitment to environmental responsibility in their respective workplaces. This year, the Markham Board of Trade in Markham, Ontario presented Toshiba Canada with its Donald Cousens Conservation and Environmental Leadership Award. Throughout the Toshiba Canada buildings, including thirteen kitchenettes and the cafeteria,

a waste bin sorting system prioritizes recycling materials by employees. In the warehouse, recyclable materials such as strapping are sorted and shipped to

appropriate recycling facilities. Clamp-trucks are used to reduce costs and waste associated with traditional wooden pallets.



Markham Mayor Frank Scarpitti, TCL employee Chantale Mantha, former Markham Mayor Donald Cousens.

“THE EMPLOYEES AT TOSHIBA CANADA CAME TOGETHER AS A COMMUNITY TO IMPROVE THE ENVIRONMENTAL FOOTPRINT OF OUR FACILITY. THROUGH EASY-TO-IMPLEMENT CHANGES TO OUR RECYCLING SYSTEMS IN OUR KITCHENETTES AND CAFETERIA, AND BY SEPARATING RECYCLABLE MATERIALS IN OUR WAREHOUSE, WE SIGNIFICANTLY REDUCED THE AMOUNT OF WASTE OUR COMPANY PRODUCES, AS WELL AS INCREASED OUR RECYCLABLE MATERIALS. WE ARE HONOURED TO BE RECOGNIZED BY THE MARKHAM BOARD OF TRADE—THIS IS PROOF THAT LITTLE THINGS DO ADD UP TO MAKE A BIG IMPACT.”—Mr. Ralph Hyatt, President of TCL (Toshiba Canada)

Business Highlights

Selected business highlights announced by Toshiba* in FY 2011. Toshiba's commitment to sustainability and technological innovation in our businesses is reflected in the examples below. More detailed information is available in the 2012 Toshiba Americas Sustainability Report, 2012 Annual Report and Toshiba's corporate press releases.**

Toshiba Acquires Landis+Gyr.

Acquisition of this global leader in energy management will substantially enhance the scope of Toshiba's Smart Grid and Smart Community businesses and position our company as a global leader in the development of environmentally friendly infrastructure essential for a low-carbon society and sustained economic growth.

Toshiba Enhances Smart Community Initiatives in the U.S.

In joining the Energy Systems Network, a leading Smart Community promotion organization, Toshiba is honing its expertise in the Smart Community as we look to expand our presence in related businesses in North America. Toshiba will also promote collaboration with other project participants to create innovative business models that advance Smart Community development.

Toshiba's SCiB™ Rechargeable Battery to Power Honda's New Electric Car, the "Fit EV."

The SCiB module was selected after a comprehensive evaluation program that tested the battery's performance under diverse and demanding conditions. Toshiba will take advantage of Honda's selection to promote the battery's use in other electric vehicles and other applications, including as a stationary power storage device in smart grids.

Toshiba Wins Contracts to Supply Steam Turbine/Generators for major projects in the U.S. and Mexico.

Toshiba won major contracts to supply a 971 megawatt supercritical steam turbine and generator for the Holcomb Thermal Power Plant in Kansas, a 195 megawatt steam turbine and generator for a natural gas-fired combined cycle power plant for the Lower Colorado River Authority (LCRA) in Texas and thermal power generation equipment for 264 CC Centro, a major power plant project in Mexico.

Toshiba Medical Systems Corporation Acquires Vital Images, Inc.

This merger with our strategic development partner will strengthen TMSC's Global Healthcare Imaging Solutions Business by integrating our technologies to meet the global demand for advanced visualization and imaging informatics by the healthcare industry.

Toshiba Establishes Semiconductor Design House Joint Venture in Brazil with Semp Toshiba.

This new company will cultivate the Brazilian semiconductor industry, initially designing radio frequency ICs, widely used devices that are expected to see demand growth in Brazil.

Toshiba Marks 25th Anniversary of the Invention of NAND Flash Technology.

The NAND flash market has grown rapidly, with flash memory shipping almost eight times more gigabytes (GB) in 2011 than DRAM. Toshiba's innovation has carved

out a path to a new era in which consumers are able to carry videos, music, books and data with them wherever they go. NAND technology has fueled innovation in the development of products for everyone from consumers to enterprise.

Toshiba Brings World's Thinnest 10-inch Tablet to U.S. Market.

Weighing just 1.18 pounds (535g), the Excite 10 LE features a vivid high-resolution 10.1-inch diagonal Auto-Brite™ display, delivering optimum browsing, reading and entertainment. The Excite 10 LE is designed for durability and style and features a high-quality magnesium alloy surface and scratch-resistant Corning Gorilla Glass display with an anti-smudge coating for greater resiliency.

Toshiba to Reorganize LCD TV Supply Structure for the North American and Mexican Markets.

In transferring ownership of Toshiba Electromex, S.A. de C.V. to Compal Electronics, Inc., Toshiba is streamlining operating structure and reinforcing cost competitiveness in the LCD market. By combining Compal's cost-competitive production expertise with Toshiba's differentiated product capabilities, we intend to increase our market share in North America and Mexico.

**On this page "Toshiba" refers to collective Toshiba, and features activities carried out by Toshiba in the Americas.*

***For more information go to www.Toshiba.co.jp/about/press/index.htm*

Caring About Our Environment

Two decades ago, as 150 nations met in Rio de Janeiro to set global goals for environmental protection, Toshiba set out to improve our environmental performance by establishing specific goals and milestones. Today, we continue our mission to establish Toshiba as one of the world's foremost eco-companies with our Fifth Environmental Action Plan (FY 2012-2015). With this Action Plan comes a renewed commitment to achieve

environmental performance targets for manufacturing processes, products and technologies. It has also outlined a new commitment to improve biodiversity at our business sites through projects that encourage the planting of native species and the creation of natural habitats for local wildlife.

Toshiba's progress in environmental performance is evident in the Americas, where our approach to sustainability is reflected in innovative projects both large and small. For example, in 2011:

- Toshiba International Corporation (TIC) opened a 45,000 square-foot Hybrid Electric Vehicle Motor Plant in Houston, Texas. The plant is projected to produce 125,000 energy-efficient electric motors per year.
- The Toshiba facility in Irvine, California is about to turn on 105 kilowatts of solar power generated from an array of solar panels placed on a canopy structure in the parking lot. Thanks to technological improvements in the server room, this installation will provide more than enough power to meet the needs of that server room. The solar array now helps reduce our carbon footprint.

The heart of the solar energy system is Toshiba's photovoltaic inverter; TIC was the system integrator for the project. Toshiba America Information Systems, Inc. (TAIS) and Toshiba Americas Business Solutions, Inc. (TABS) share the Irvine campus, along with several employees of Toshiba Americas Medical Systems, Inc. (TAMS) and Toshiba Logistics America, Inc. (TLGA), all of which will share the environmental benefits of using clean energy.

Not only do large projects like these help to reduce our

environmental footprint, but smaller projects are also producing impressive results.

- TIC-SA (Belo Horizonte, Brazil) launched an energy awareness initiative to educate its 1,200 employees about ways to reduce energy consumption through simple activities, such as turning off lights, computers and machines during the lunch hour and minimizing the use of air conditioning. As a result, the company reduced its electricity usage by 60,500 kWh and cut its CO2 emissions by 37 tons in four months—equivalent to the carbon offset of 160 mature trees.
- Employees at the Columbia, South Carolina Westinghouse Electric Company, L.L.C. (WEC) facility have worked together to reduce its waste to landfill by 25 percent, eliminated the use of anhydrous ammonia, and launched aggressive wood, cardboard, plastic and aluminum recycling programs. In addition, they conducted a “dumpster dive” to assess their generation of landfill waste. Upon discovering that paper towels were a major component, the staff began replacing them with air hand-dryers. Because paper towels are no longer needed, the dryers are expected to pay for themselves within two years.

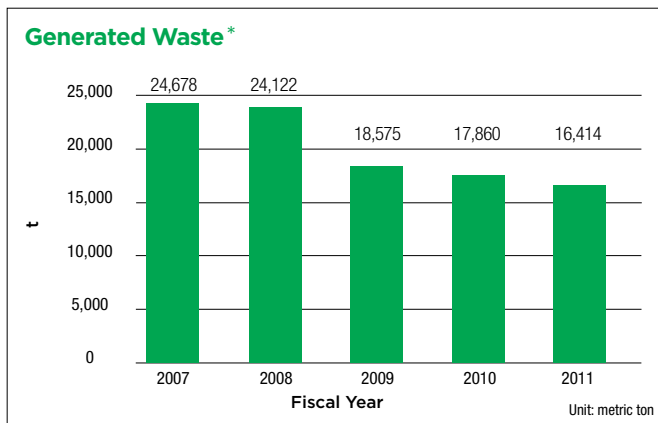


“WE CONSIDER PROTECTING THE ENVIRONMENT A SOCIAL RESPONSIBILITY. EACH STEP WE TAKE TO REDUCE WASTE, SAVE ENERGY OR CREATE WILDLIFE HABITAT AT OUR SITES IS A POINT OF PRIDE, KNOWING THAT WE ARE LEAVING A BETTER ENVIRONMENT FOR FUTURE GENERATIONS.”—Craig Hershberg, Director, Environmental Affairs, Toshiba America, Inc.

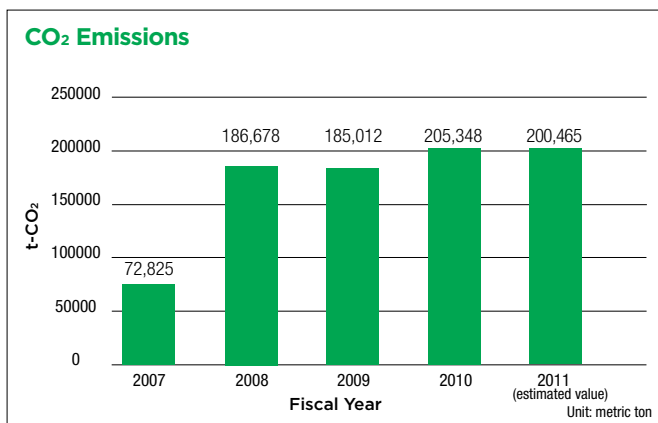
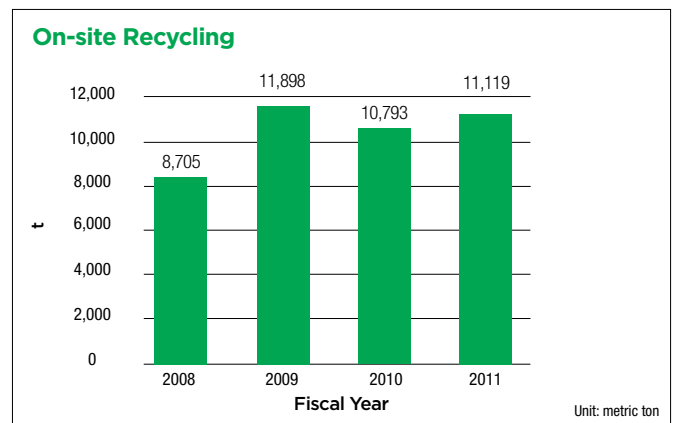
Historical Environmental Data

Toshiba Americas has benchmarked select environmental data

starting in 2007 and 2008. This is the first time we have reported these environmental indicators independent of Toshiba's global reporting. We will continue to focus our reporting on measurable statistics to provide our stakeholders a clearer picture of our environmental performance.

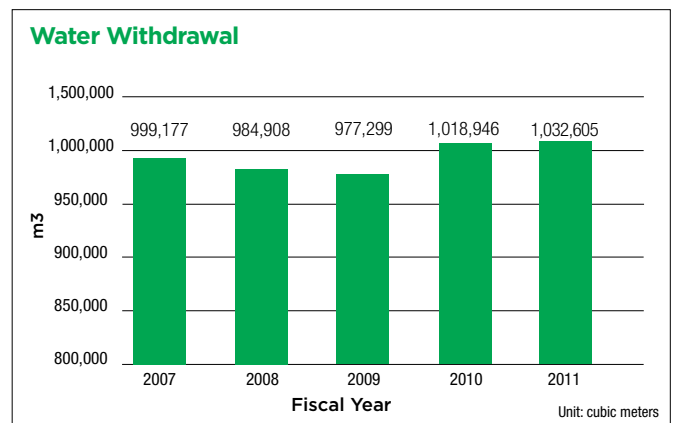


*Generated waste includes sludge, paper and plastic, for example.



CO₂ emission increases are due to new business acquisitions and additional data reporting.

Note: These data include companies listed on page 1.



“WE’RE REDUCING ENERGY CONSUMPTION AT OUR SITES AND PLACING A NEW EMPHASIS ON SMART COMMUNITIES AS ESSENTIAL TO MORE EFFICIENT POWER MANAGEMENT AND CONSUMPTION.”—Masaaki Osumi, Chairman and CEO, Toshiba America, Inc.

Environmental Action Plan: 2012-2015



Solar Installation
at TAIS

GREENING OF PROCESS

As Toshiba Group looks to improve processes, we are committed to meeting the following goals in FY 2015:

- Reducing greenhouse gases by 65 percent (4.39 million tons) from FY 1990 levels
- Reducing manufacturing waste by 71 percent (0.117 million tons) compared to FY 2000 levels
- Reducing chemical emissions by 77 percent (1,967 tons) compared to FY 2000 levels

Our Americas operations are working toward these goals with innovative projects that are producing outstanding results. WEC/Columbia's wood and cardboard recycling program removed approximately 249 tons of biomass

from the waste system. The energy-efficient boiler installed at WEC/Waltz Mill will reduce CO₂ emissions by 90 percent, eliminating 1.5 tons of carbon dioxide emissions each year and saving \$1,351 in annual heating costs.

A new x-ray processing and silver recovery system at WEC/Newington now returns about \$1,000 in silver per barrel while eliminating the cost of outsourced processing. A paint reformulation project introduced at TIC in Houston reduced xylene emissions by 43 percent. Additionally, by reformulating the paint coating for the industrial motors it produces, the company eliminated the use of paint thinner—reducing paint-related emissions by approximately 3.5 tons a year and saving about \$75,000 annually.

TOSHIBA'S ZERO WASTE-TO-LANDFILL RECYCLING PROGRAM

THROUGH CLOSE THE LOOP,[®] TABS PROVIDES CUSTOMERS A PROCESS FOR RETURNING USED TOSHIBA TONER BOTTLES, PRINTER CARTRIDGES, FAX CARTRIDGES, DRUM UNITS AND WASTE BOTTLES/TONER BAGS FREE OF CHARGE. AS OF AUGUST 2012, MORE THAN 283,000 UNITS HAVE BEEN COLLECTED AND MORE THAN 310,718 POUNDS OF MATERIAL HAVE (OR WILL BE) RECYCLED INTO RAW MATERIALS.



GREENING OF PRODUCTS

Toshiba Group continues to develop products that have a lower impact on the environment compared with its previous models. By FY 2015, we plan to:

- Reduce CO₂ emissions by 15 million tons through the energy savings features of our products
- Remove polyvinyl chloride and brominated flame retardants from all of our products
- Increase the percentage of resource savings for products to 50%, for example, reduce weight and size.

In addition, we have set a goal of increasing sales of our most environmentally conscious products (Excellent ECPs*) from approximately \$3.6 billion to approximately \$22 billion** in FY 2015. In the Americas, Toshiba products that exemplify this designation include the Aplio™ AS300 and AS500 ultrasound systems, the Portégé® Z830 Ultrabook notebook computer and the PAR38 LED light bulb. The highly energy-efficient Aplio™ MX system can actually recover and store unspent energy for future use. The Portégé® Z830 Ultrabook is EPEAT® Gold rated and ENERGY STAR® qualified, and its eco Utility™ function allows users to personalize power usage for lower energy consumption. The ENERGY STAR® qualified PAR38 LED light bulb lasts up to 40 times longer and uses up to 80 percent less energy than standard incandescent bulbs.

GREENING BY TECHNOLOGY

Toshiba's global goals include developing and implementing leading low-carbon technologies, including solar and highly efficient turbine power generators to:

- Reduce CO₂ emissions by 490 million tons in FY 2015
- Increase sales of its low-carbon technologies to approximately \$23 billion** in FY 2015

Here's what we're doing in the Americas to achieve these goals.

In an exciting partnership with Caribbean Development Partners, LLC, our Houston-based Photovoltaic Systems Group is completing a 360 kW PV system for a Home

Depot store in St. Croix, Virgin Islands that is expected to reduce carbon dioxide emissions by about 412 tons annually, equivalent to the greenhouse gas emissions of 80 passenger vehicles per year. In another project, TIC plans to install five PV systems throughout Massachusetts, generating approximately 9.2 MW annually.

GREEN MANAGEMENT

Toshiba Group's Green Management initiative encompasses biodiversity, environmental education/human resources development and environmental communication. Biodiversity, which refers to the variety of plants, animals and micro-organisms found in a particular area, is one of Toshiba's most important Green Management initiatives. In the U.S., Toshiba America Business Solutions—Toner Products Division (TABS-TPD) (South Dakota), TAIS (California), and WEC HQ (Pennsylvania) have assessed biodiversity at their sites with guidance from the nonprofit conservation organization Wildlife Habitat Council. TIC and TAEC are also engaged in evaluating and enhancing biodiversity at their sites. By transforming stormwater ponds into wetland habitat, restoring native plants and controlling invasive species, these sites are improving conditions for local wildlife while raising environmental awareness among their employees.

Furthermore, to support Green Management globally, Toshiba launched a new environmental engagement website, TOSHIBA BATON. The website allows Toshiba employees to share photos and stories about environmental conservation activities, including biodiversity, with their coworkers around the world.

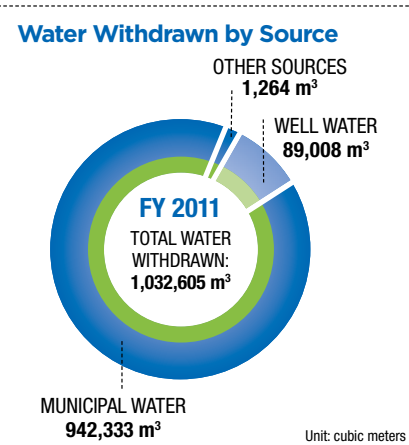
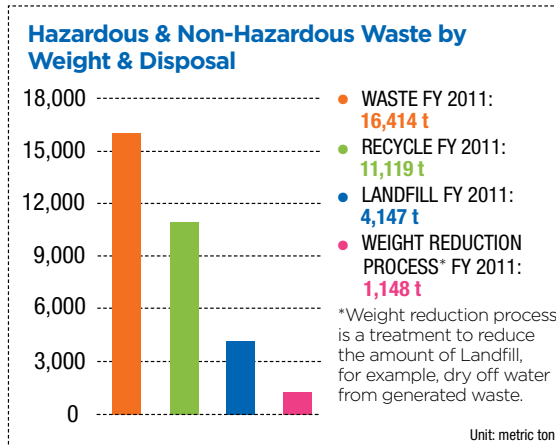
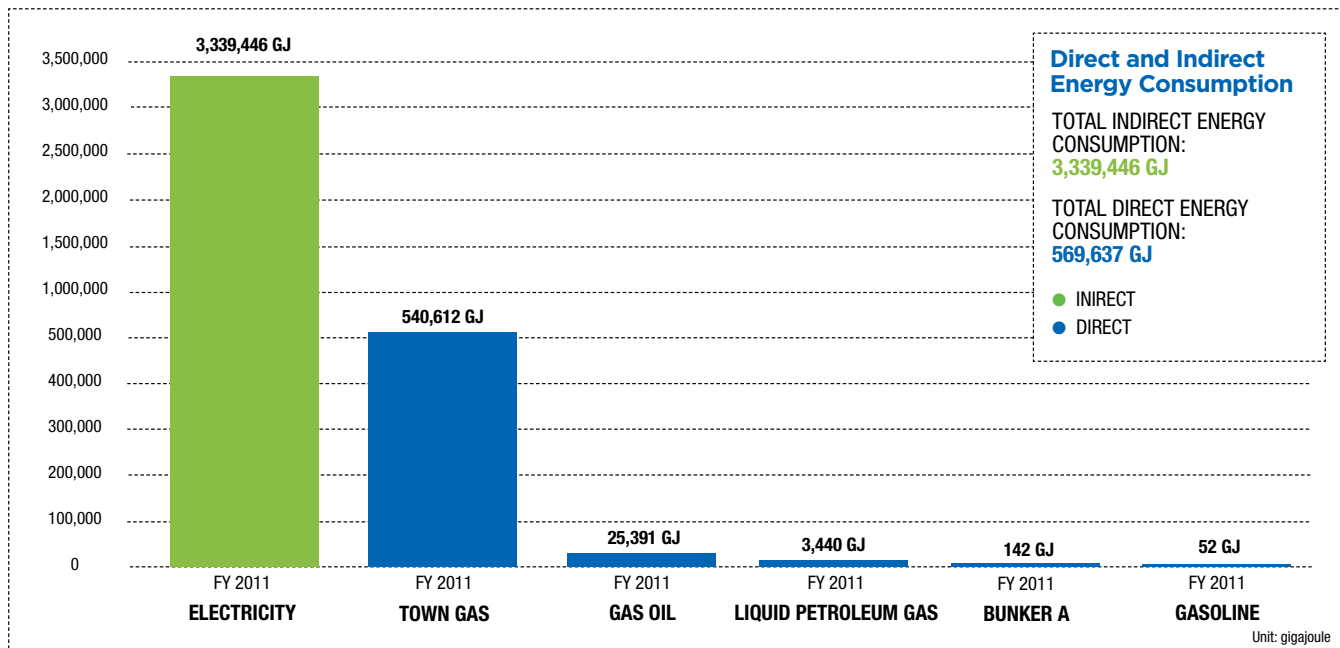
**Excellent ECP is Toshiba's term for products that have been found to meet the industry's highest level of environmental performance.*

***Exchange rate used: 82 yen/dollar as of end of March 2012.*

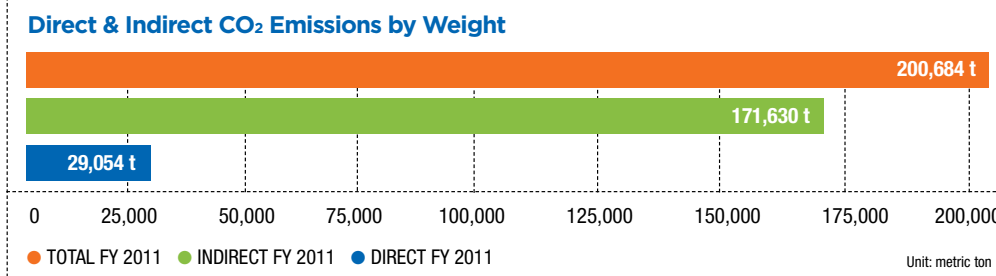
"I AM VERY EXCITED THAT TOSHIBA LAUNCHED THE MANUFACTURING OF THE HYBRID ELECTRIC VEHICLE MOTORS HERE IN HOUSTON. THIS ADDITION MARKS THE NEXT GENERATION OF MOTORS FOR AUTOMOBILES AND IS BASED ON STATE-OF-THE-ART TECHNOLOGY—A VERY IMPORTANT STEP THAT SHOWS OUR COMMITMENT TO THE FUTURE."—*Tatsuo Doko, President and CEO, Toshiba International Corporation*

Measuring Our Environmental Impact

These environmental data were captured and reported by Toshiba Americas businesses for FY 2011. We will continue to encourage our businesses to expand their data capture for use in future reports.



Beginning in FY2011, we expanded the scope of our Sustainability Report to include data from several major companies in South America. Since our FY 2010 baseline data does not include South American data, it was not included in this report. Additional data can be found online by visiting: <http://www.toshiba.co.jp/env/en/company/region.htm#anchorLink2>



Connecting With Our Communities

At Toshiba, we take pride in the role we play in addressing societal and environmental challenges throughout the world. We view it as our responsibility to give back to the communities in which we operate. As a world-leading diversified technology manufacturer, we are dedicated to supporting environmental protection, improved healthcare, and science and technology education. To reinforce our commitment, more than 340 Social Contribution

Coordinators around the world and more than 50 in the Americas actively promote our community involvement programs. In FY 2011, Toshiba donated approximately \$37.18 million* to such initiatives worldwide, \$4.06 million* of which was provided by Toshiba Americas.

Environmental Protection

POWER TO THE PEOPLE

Power to the People is a grassroots organization bringing solar power to schools and medical facilities in remote villages throughout Nicaragua. In December 2011, ten TAEC volunteers visited the isolated town of El Caribe. The town and its surrounding villages are home to more than 5,000 people living without electricity or access to basic services such as health care, secondary education and telephone lines. A single two-room schoolhouse serves the entire community's children. Power to the People volunteers installed a 900W photovoltaic system at the school, providing dependable AC power and lights. The system includes a PV battery charging station that allows

townspeople to charge their cars and a battery that powers a single light bulb for 50 hours.

SOLAR PANEL CAR SUPPORT FOR UC BERKELEY

CalSol, the UC Berkeley Solar Vehicle Team, designs, builds and races solar-powered vehicles. Comprising more than 50 undergraduate students from a variety of disciplines, CalSol provides students with hands-on experience in engineering, computer science and business management. By participating in solar races and alternative energy events, the team raises awareness of renewable energy while focusing on the engineering challenges inherent in solar technology. TAIS supported the UC Berkeley's Solar Racer, which can race at highway speeds, and made a strong finish at the 2011 Veolia World Solar Challenge in Australia.

TREE PLANTING

TIC employees and their families demonstrated their commitment to environmental sustainability in the community as they worked with local residents and Boy Scouts



“THE PEOPLE OF EL CARIBE, NICARAGUA, GO TO BED WHEN THE SUN GOES DOWN BECAUSE THERE IS NO LIGHT TO READ BY, NO WAY TO STUDY, NO ENTERTAINMENT OR NEWS TO WATCH OR LISTEN TO. THROUGH POWER TO THE PEOPLE, WE SET UP A SOLAR PANEL SYSTEM AND INSTALLED TOSHIBA LED LIGHT BULBS BRINGING LIGHT TO THE COMMUNITY... MEANINGFUL CHANGES FOR A DESERVING COMMUNITY.”—Colleen Smith, 2011 Toshiba America and Canada’s Chairman’s Award Recipient, Power To The People

“IT’S TRULY INSPIRING TO SEE STUDENTS IMMERSSED IN REAL-WORLD SCIENCE AND DEVELOPING UNIQUE AND INNOVATIVE TECHNOLOGIES WHILE LEARNING TEAM WORK AND COOPERATION. TOSHIBA’S CONTINUED SUPPORT AND UNWAVERING COMMITMENT TO K-12 SCIENCE EDUCATION HAS YIELDED A PROGRAM THAT HAS EMPOWERED HUNDREDS OF TEACHERS AND THOUSANDS OF STUDENTS IN THE U.S. AND CANADA.”

—NSTA President Dr. Karen Ostlund



to replenish and beautify the area near our TIC Houston facility. Together, they replaced 70 trees that failed to survive the area’s extreme drought. They watered and mulched new and existing trees and cleaned up the Hike & Bike Trail along White Oak Bayou in Houston.

Healthcare

AHRA PUTTING PATIENTS FIRST GRANT PROGRAM

Through the Putting Patients First grant program, TAMS is able to carry out its commitment to improving the quality of life for all people working with the Association for Medical Imaging Management (AHRA). The program seeks to improve patient care and safety in diagnostic imaging for children and adults. Grants fund programs, training and seminars at local hospitals, imaging centers and integrated delivery networks (IDNs). The winning grant programs are selected by AHRA: based on improvements to patient care and best practices for imaging in the areas of CT, MR, ultrasound and x-ray. The program provides six grants of up to \$7,500 each to hospitals and imaging centers, and an additional grant of up to \$20,000 to an IDN.

ACHE FUND FOR INNOVATION IN HEALTHCARE LEADERSHIP

Making greater educational opportunities available to the healthcare community, TAMS sponsors the American College of Healthcare Executives’ (ACHE) Fund for Innovation in Healthcare Leadership. The fund provides mid-level healthcare executives access to leadership development,

equipping them with the tools to overcome the financial challenges facing hospitals today.

Education

TOSHIBA/NSTA EXPLORAVISION CELEBRATES 20 YEARS

Toshiba considers science, technology, engineering and mathematics (STEM) education critical to our global businesses. Promoting STEM helps develop future innovators and business leaders, which is why Toshiba sponsors the Toshiba/NSTA ExploraVision Program, the world’s largest K-12 science and technology competition. Toshiba sponsors ExploraVision in partnership with the National Science Teachers Association (NSTA), challenging teams of students to imagine and design technologies that could exist in 20 years. In 2012, the program is celebrating its 20th anniversary of encouraging students to participate in science by looking at problems critically and imagining solutions. The Toshiba/NSTA ExploraVision program has awarded more than \$4.4 million** to more than 300,000 participants since its inception and up to \$240,000** annually in savings bonds, in addition to Toshiba products.

OPPOSITE PAGE, FROM LEFT: Colleen Smith, TAEC Power To The People solar installation. TCL tree planting. TAIS supported Solar Impulse Car. THIS PAGE, FROM LEFT: Youth for Understanding scholarship winners. TAEC volunteers at a school in Nicaragua. ExploraVision student with teacher.



TOSHIBA AMERICA FOUNDATION

The Toshiba America Foundation (TAF) provides funding for innovative, hands-on STEM projects designed by teachers to improve instruction in K-12 classrooms throughout the U.S. The foundation strongly encourages projects planned and led by individual teachers or teams of teachers for their own classrooms. One of the purposes of these grants is to encourage more students to pursue careers in math and science. Since its inception in 1990, TAF has awarded about \$11 million to deserving teachers.

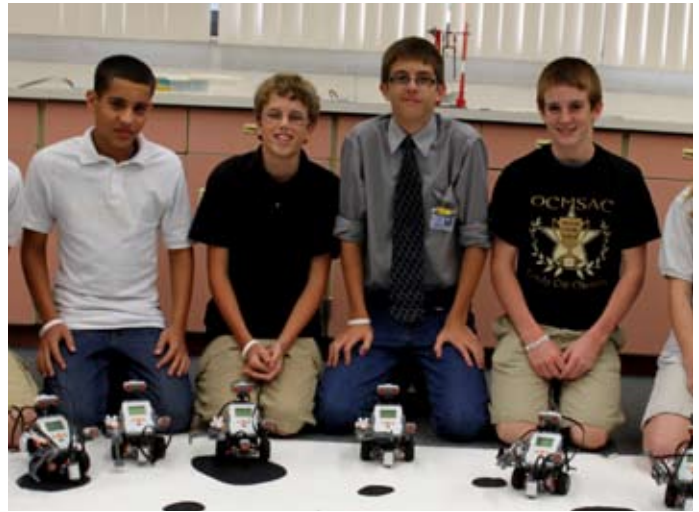
TAF Grant Recipient:

Neptune Middle School, Kissimmee, Florida

Project Algebots teaches eighth-grade algebra students abstract concepts through hands-on discovery with LEGO® MINDSTORM® programmable robot kits. Students learn algebraic concepts, such as models of linear and quadratic functions and systems, and apply them to real-world problems that keep them engaged and excited about science and technology.

THE WESTINGHOUSE SCIENCE HONORS INSTITUTE

The Westinghouse Science Honors Institute (WSHI) exposes talented high school students to the latest advances in science and technology. From October 2011 through February 2012, about 400 high school juniors from across western Pennsylvania attended Saturday morning lectures on energy, medicine, the environment and other scientific fields of study. Students also participated in team projects and visited the nuclear research reactor at Pennsylvania State University. More than 15,000 students have attended WSHI in its 55-year history.



Corporate Social Responsibility

Toshiba takes a strong stance on upholding human rights, protecting workers' rights and employing fair operating practices.

HUMAN RIGHTS AND FAIR LABOR PRACTICES

By joining the United Nations Global Compact, Toshiba Group pledged to adhere to universal principles covering human rights, labor and the environment. A voluntary corporate citizenship initiative, the Global Compact encourages companies to fulfill their corporate social responsibilities through compliance with internationally recognized principles concerning human rights, labor and the environment.

The "Toshiba Group Standards of Conduct" stipulates adherence to all relevant laws and regulations, respect for fundamental human rights and the prohibition of discriminatory treatment, child labor and forced labor. It requires that respect be accorded to diverse values, individuality and privacy of individuals. It prohibits discriminatory behavior based on race, religion, gender, nationality, physical disability, age or sexual orientation. It also prohibits physical abuse, sexual harassment, abuse of power and any other actions that disregard the dignity and individuality of others.

These strict standards guide our activities so that we can operate under the principles of fairness, integrity and transparency and contribute to the formation of a sustainable society.

FAIR OPERATING PRACTICES

Adhering to these human rights policies is important, not only within Toshiba, but also throughout our supply chain. We clearly stipulate our human rights policy—including rights to associate and rights to collective bargaining—in our supplier code of conduct, "Supplier Expectations." We verify their compliance through CSR surveys.

ABOVE, FROM LEFT: ExploraVision winners. Neptune Middle School students participate in Project Algebots. OPPOSITE PAGE FROM LEFT: Student Participants at Earth Day in Grand Central Terminal. TIC employees at the HEV plant in Houston.



TOSHIBA GROUP CONFLICT MINERAL POLICY

We are taking steps to implement a policy prohibiting use of cassiterite (tin ore), wolframite (tungsten ore), coltan (tantalum ore) and gold or their derivatives, whose extraction or trade supports conflict in the Democratic Republic of Congo (DRC) or adjoining countries, and/or contributes to inhumane treatment, including human trafficking, slavery, forced labor, child labor, torture and war crimes in the region.

As part of this effort, we are applying supply chain due diligence in accordance with OECD guidance and conducting periodic supply chain audits. We participate in the Electronic Industry Citizenship Coalition and the Public and Private Alliance, and we are engaged in dialogues with Enough Project, a Conflict Mineral NGO, to stay informed about this issue and about new ways to avoid use of these minerals. For information on Toshiba's policy regarding conflict minerals, visit: http://www.toshiba.com/csr/phil_conflict_minerals.jsp

EMPLOYEE EDUCATION

Providing educational opportunities for our employees to excel and grow professionally is important for all of our businesses. These opportunities are designed to further develop employee knowledge in the areas of customer service, sales and marketing, professional development, management skills and cultural and environmental awareness. Many employees receive 20 to 40 hours of training annually.

We also believe in educating or informing our employees about Corporate Social Responsibility (CSR). From executive officers to new recruits, our employees have access to year-round education via e-learning on CSR-related topics such as human rights, environmental issues, engineering ethics, the protection of intellectual property and information security management. For example, each year since 1992, employees at Toshiba North America companies have attended annual eth-



ics and legal compliance seminars, in a live, interactive format, that include anti-corruption training. More than 1,000 employees have participated. Other development programs include:

- **Toshiba Americas Anti-Bribery and Foreign Corrupt Practices Act training**
- **Toshiba Innovation training**
- **Toshiba America Information Systems, Inc. (TAIS) University**

EMPLOYEE OCCUPATIONAL HEALTH AND SAFETY

Toshiba Group's corporate philosophy is "Committed to People, Committed to the Future." Because we place the highest priority on human life, safety and legal compliance, each area of each of our operations is dedicated to maintaining safe and healthful workplace environments. Beyond compliance with legal requirements, Toshiba Americas voluntarily subscribes to its own standards for occupational health and safety, as we seek to mitigate risk, and to eradicate work-related accidents and exposure to disease, while offering programs promoting our employees' physical and mental health.

We expect our suppliers and subcontractors to be diligent about their occupational health and safety practices. Toshiba Americas provides them with support in this effort to ensure the safety and health of everyone involved in Toshiba's business.

**Exchange rate \$1 = 80.68 yen as of end of December, 2011*

**This includes disaster relief efforts and excludes major sporting events.*

***at maturity*

GRI INDEX

GRI APPLICATION LEVEL C: PROFILE DISCLOSURES			
Profile Disclosure	Description	Reported	Cross Reference/Direct Answer
1. STRATEGIES AND ANALYSIS			
1.1	Statement from the most senior decision-maker of the organization.	Fully	TA pgs. 4, 5; CSR pgs. 5, 6; TAROP pgs. 6-13
2. ORGANIZATIONAL PROFILE			
2.1	Name of the organization.	Fully	TA pg. 1
2.2	Primary brands, products and/or services.	Fully	TA pg. 2, CSR pgs. 7, 8; TAROP pg. 19
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries and joint ventures.	Fully	TA pgs. 1, 2; TAR pgs. 60, 61, 66; TAROP pgs. 20, 24-39, 54
2.4	Location of organization's headquarters.	Fully	TA back cover; CSR pg. 3; TAROP pg. 67
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Fully	TA pgs. 1, 2; CSR pg. 3
2.6	Nature of ownership and legal form.	Fully	CSR pg. 3; TAROP pg. 67
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/ beneficiaries).	Fully	TA pgs. 1, 2; CSR pg. 3
2.8	Scale of the reporting organization.	Fully	TA pg. 2; CSR pg. 3; ; TAROP pg. 67
2.9	Significant changes during the reporting period regarding size structure or ownership.	Fully	TA pgs. 4, 5, 6, 7, 10; TAROP pg. 20
2.10	Awards received in the reporting period.	Fully	TA pg. 9; TAROP pg. 40
3. REPORT PARAMETERS			
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Fully	TA pg. 1
3.2	Date of most recent previous report (if any).	Fully	FY2010 (April 1, 2010 - March 31, 2011)
3.3	Reporting cycle (annual, biennial, etc.)	Fully	TA pg. 1
3.4	Contact point for questions regarding the report or its contents.	Fully	TA back cover
3.5	Process for defining report content.	Fully	TA pg. 1
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	Fully	TA pg. 1
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	Fully	TA pg. 1
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Fully	TA pg. 1; TAR pgs. 60, 61, 66; TAROP pg. 54
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	Not	There are no re-statements.
3.11	Significant changes from previous reporting periods in the scope, boundary or measurement methods applied in the report.	Fully	First time including Brazil. Included benchmarking for environmental historical data.
3.12	Table identifying the location of the Standard Disclosures in the report.	Fully	TA pgs. 20, 21
4. GOVERNANCE COMMITMENT AND ENGAGEMENT			
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Fully	CSR pg. 25; TAROP pgs. 52, 53

Profile Disclosure	Description	Reported	Cross Reference/Direct Answer
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Fully	CSR pg. 25; TAROP pgs. 44, 52-53
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	Fully	CSR pg. 25; TAROP pgs. 52-53
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Fully	TA back cover; CSR pg. 47; backcover
4.14	List of stakeholder groups engaged by the organization.	Fully	CSR pg. 2
4.15	Basis for identification and selection of stakeholders with whom to engage.	Fully	When preparing this report CSR management and environmental management followed the process recommended by GRI.
PERFORMANCE INDICATORS: ECONOMIC			
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Fully	TA pgs. 2, 16; TAR pgs. 53-62; CSR pg. 3; TAROP pg. 49
ENVIRONMENTAL			
EN3	Direct energy consumption by primary energy source.	Fully	TA pg. 15; http://www.toshiba.co.jp/env/en/company/region.htm
EN4	Indirect energy consumption by primary source.	Fully	TA pg. 15; http://www.toshiba.co.jp/env/en/company/region.htm
EN8	Total water withdrawal by source.	Fully	TA pg. 15; http://www.toshiba.co.jp/env/en/company/region.htm
EN16	Total direct and indirect greenhouse gas emissions by weight.	Fully	TA pg. 15; http://www.toshiba.co.jp/env/en/company/region.htm Toshiba businesses in North America report on direct and indirect energy consumption. This data is converted to CO ₂ emissions by weight.
EN22	Total weight of waste by type and disposal method.	Fully	TA pg. 15
SOCIAL: HUMAN RIGHTS			
HR5	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Fully	TA pgs. 7, 18; CSR pgs. 29, 30, 43-46; http://www.toshiba.co.jp/csr/en/policy/ungc.htm
HR6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Fully	TA pgs. 7, 18; CSR pgs. 29, 30; http://www.toshiba.co.jp/csr/en/policy/ungc.htm
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of all forms of forced or compulsory labor.	Fully	TA pgs. 7, 18; CSR pgs. 29, 30; http://www.toshiba.co.jp/csr/en/policy/ungc.htm
SOCIAL: LABOR PRACTICES AND DECENT WORK			
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Fully	TA pg. 19
LA10	Average hours of training per year per employee by employee category.	Fully	TA pg. 19
SOCIAL: PRODUCT RESPONSIBILITY			
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	Fully	TA pg. 19
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Fully	TA pg. 9; TA pg. 14 Labeling on consumer products include Energy Star and EPEAT. [®]
INDEX TA: Toshiba Americas Sustainability Report 2012 CSR: Toshiba Group CSR Report 2012 TAR: Toshiba Corporation Annual Report Financial Review 2012 TAROP: Toshiba Corporation Annual Report Operational Review 2012		The G3 Content Index within this report lists performance indicators that have been fully reported. A complete listing of all GRI indicators can be found online: www.toshiba.com/csr/gri-index.jsp	

Committed to People, Committed to the Future.

AMERICAS SUSTAINABILITY REPORT 2012

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URL: <http://www.toshiba.co.jp/csr/en/contact/>

(for general CSR inquiries related to Toshiba Group)

This Sustainability/CSR/Environmental Report is available on Toshiba websites:

Toshiba Americas: www.toshiba.com/csr

Toshiba Worldwide: www.toshiba.co.jp/csr/en

Toshiba Environmental: www.toshiba.co.jp/env/en

Production and printing of the Toshiba Americas
Sustainability Report 2012 reflects the following considerations:

PAPER

Use of FSC-certified Paper

The paper used in this report is certified by Forest Stewardship Council (FSC)
and is made from wood from FSC-certified forests.

PRINTING

Waterless Printing

Waterless printing eliminates the use of water in the printing process.
Printing plates made of ink-shedding material were used when printing this report.

Non-VOC Ink

This report uses 100% vegetable ink containing no volatile organic
compounds (VOCs).

